



OPERATIONAL POLICIES | DAYCARE & EARLY PRESCHOOL

Kingdom Kids Child Development Center

306 NW 3rd street Seminole, Texas 79360

Office Phone Number: 432-758-2222

Text Line: 432-294-6405

Email: debi@kingdomkidscdc.org

We offer the following programs:

- Daycare: 8 weeks - 2 years old
- Early Preschool 3 yrs - 4 years old (Children who turn 4 yrs on or before Sept 1st will qualify for our Prek program)
- Summer Care: 8 weeks - 5th grade
- Drop-Ins available for each age group throughout the year (based on availability)

Find us on social media!

> Facebook: [@kingdomkids2002](#)

> Instagram: [_kingdomkidscdc](#)

Kingdom Kids is a state licensed facility dedicated to providing quality care and a variety of learning experiences for students of all ages.

Parent Handbook for Kingdom Kids Child Development Center
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Mission Statement, Goals, and Philosophy

Policy No. 1

We strive to create a compassionate school family culture that provides a safe learning environment for the children of Kingdom Kids. We believe that children experience the greatest growth when they feel safe and connected.

We acknowledge the importance of teaching the children of our future a skill set to ensure self-regulation and problem solving. We work together, teacher, child, and parent, to establish routines and rituals that provide predictability and consistency within our classrooms.

Our Mission Statement, Goals, and Philosophy help guide the decisions made by Kingdom Kids (also known as KKCDC) in the areas of administration, family engagement, and the overall program to provide an optimal learning environment for the children.

This program is an outreach ministry of Transformation Church to provide a learning environment to help children of our community grow as Jesus did:

“And Jesus increased in wisdom and stature, and in favor with God and man” (Luke 2:52). We invite you to learn more about our church at thetc.com

Welcome

Policy No. 2

Our philosophy is simple —provide developmentally appropriate activities, prepare children to exceed in public education, and give children the skills needed to self-regulate when the world does not go their way. All while allowing the child to be a child and to learn through play.

The Program Director is responsible for the daily management of the facility. In the absence of the Director, the Assistant Directors are the designated people in charge. A designated individual may also be in charge in the absence of the Leadership Team mentioned above. Throughout this Parent Handbook, the Assistant Directors, will take the place of the Program Director when the Director is not available.

Licensing Information

Policy No. 3

3.1 State Licensing Authority

Minimum Standards 746.501(22,23)

Texas Department of Health and Human Services Child Care Licensing.

A full printed copy of the licensing regulations/standards can be found at the front desk.

Parents may also find the licensing regulations on the internet at the following link https://www.dfps.state.tx.us/Child_Care/Child_Care_Standards_and_Regulations/default.asp

Parents may also review a copy of the child-care centers most recent licensing inspection report posted on the Parent Communication board in the front entry or on the licensing website listed above. Parents may reach child care licensing by using the website above or calling the local offices listed below:

- DFPS Hotline Number: 800-252-5400
- www.dfps.state.tx.us/
- Local Licensing Office: 432-368-2693

These regulations/standards are included as part of this Parent Handbook as if they were written herein and it is the responsibility of every parent to read, understand, and follow these regulations.

Employees and parents are required to uphold the regulations and standards issued by The Texas Department of Health and Human Services Child Care Licensing Minimum Standards at all times.

Employees and parents are required to immediately notify the Program Director of any violations of licensing regulations by any person in the organization.

3.2 Texas Rising Star (when applicable)

Kingdom Kids is working towards TRS Certification. When we meet the requirements and are certified, parents can find full copy of the Texas Rising Star standards at the front desk. For additional information on Texas Rising Star visit the website below <https://texasrisingstar.org/parents/>

These standards are included as part of this Parent Handbook as if they were written herein. When KKCDC becomes certified, employees and parent will be required to uphold the standards and guidelines published by Texas Rising Star at all times.

Employees and parents will also be required to immediately notify the Program Director of any violations of the Texas Rising Star standards by any person in the organization.

Enrollment Policy No. 4

Enrollment at KKCDC is open to children from 8 weeks through 5th grade. Enrollment shall be granted without regard to a child's race, color, creed, religion, national origin, gender, or disability, and without regard to a parent or guardian's race, color, creed, religion, age, national origin, gender, pregnancy, or disability.

Parents can apply for enrollment of their child in KKCDC by completing the Enrollment Application and paying the Enrollment Fee. The Enrollment Fee is nonrefundable. An Enrollment Application must be completed by a parent or guardian and reviewed by the Program Director before we can assume responsibility for any child. This is to ensure all children receive the best possible care. In the event that a court order is on file for the child being enrolled, a certified copy of the court order must be attached to the Enrollment Application. Families on the childcare subsidy will first have an entrance interview with the director before a start date is issued.

Initial enrollment is contingent upon receipt of the completed Enrollment Application - registration fee - Physicians Statement - Emergency Release Form - Permission to obtain emergency medical care for, and to transport the child for emergency medical treatment, in the event of an emergency - signed Tuition Agreement - Immunization Records/Affidavit - Permission for Transportation to and from field trips (if applicable) - and signed Parent Handbook receipt.

The Enrollment Application and Tuition Agreements are not meant to serve as contracts guaranteeing service for any duration.

All parents and guardians will be responsible for notifying the front office of any changes in telephone numbers or emergency contact information for their child's records.

KKCDC reserves the right to dismiss any parent or child at any time with or without cause.

Continued enrollment at Kingdom Kids is contingent upon the parent's, emergency contact persons' and child's adherence to the policies and procedures of KKCDC as outlined in this handbook including, but not limited to, timely payment of all fees and tuition.

Parents are required to notify KKCDC immediately, should any of the information collected at the time of enrollment or any time thereafter change. Changes may be submitted via email or text to the Program Director or Assistant Director. Failure to maintain up to-date information may result in the child(ren) being dis-enrolled from the program and forfeiture of any registration fee and/or tuition.

Tuition Policy No. 5

All custodial parents and/or legal guardians are required to sign a Tuition Agreement prior to enrollment of their child in KKCDC. Parents are required to indicate to whom all billing information and correspondence are to be addressed.

The rates are as follows:

Full-Time (5 days)		Part-Time	2 Days	3 Days
8wks - 2yrs	\$178/week	8wks - 2yrs	\$72/week	\$108/week
3-5yrs*	\$160/week	3-4yrs*	\$64/week	\$96/week

Children must be potty-trained (regardless of age) before lower tuition rate is applied

*Students 4 years old on or before September 1st will qualify for our Pre-k program

Drop-In Rate		
8 wks - 4 years old	currently enrolled	\$30/day
8 wks - 2 years old	Non-enrolled	\$50/day
3 yr - 5 years old	Non-enrolled	\$40/day

An annual registration fee of \$50.00 must be paid upon enrollment [ONE per family] and will be renewed each August. Our program is divided into a Summer Block (June-August) and a School Block (September-May).

Drop-In Policy

Kingdom Kids will allow drop-ins as available

- Parents must fill out a drop-in request form in advance to ensure availability (can be found on our website)
- Payment is due in full at the time of drop-off (or can be charged to active accounts)
- If a drop-in spot is confirmed, a 24-hour notice is required TO CANCEL. Otherwise, half payment will be charged for the confirmed day(s)
- Every student must have completed paperwork on file with Kingdom Kids prior to drop-off

5.1 Payment

Tuition payment is due on Monday of each week as specified in the rate schedule. Tuition is payable according to the tuition schedule whether or not the child attends. **All parents must be set up on ACH draft for tuition payments.** If ACH is not an option, a Cash Agreement will be signed with an additional \$8.00/week. Tuition does not include fees for field trips and extracurricular activities.

5.2 Late Fees

A \$10 per day late fee will be added for all non-payments. If tuition and/or late fees are not paid by Friday, then the child cannot return to care the following Monday until paid — unless a plan has been set up with the Program Director.

5.3 Subsidized Care

Kingdom Kids does accept child care subsidies. Parents of a subsidized child must complete all required paperwork and submit on time to Texas Workforce Child Care Assistance in order to continue enrollment. Texas Workforce Child Care Assistance must authorize care **prior** to enrollment of the child. Parents of subsidized children are also required to sign a Parent Share of Cost Agreement, agreeing to be personally responsible for the payment of tuition, in the event they become ineligible to receive child care subsidies. KKCDC will hold (parent / child) interviews with families on CCS before a start date is set. Parents will receive a phone call or message with a possible start date + further steps.

5.4 Vacation

Each (full-time) family will be given two weeks of vacation per year in which your child's spot will be held. Tuition during vacation allowance will be 50% of the child's regular weekly payment.

Procedure for taking vacation:

- Reduced charges for vacation will only apply to a full week of vacation used (an uninterrupted 5-day week regardless of what days it may fall on). No partial weeks or individual days may be used
- Vacation is accrued as follows: New students enrolled between January and May will receive 2 full weeks vacation allowance. New students enrolled between June and December will receive 1 full week vacation allowance. All families renew each January.
- A Vacation Form must be completed and returned to our office at least one week in advance. If your child is absent for any other reason than a notified vacation week, payment will be expected in full
- To utilize this benefit, your child's tuition account must be current (not behind)

5.5 ACH Returns

Per Policy 5.1, all families are required to be set up on ACH draft for tuition payments. ACH drafts are automatically run on any account with a balance on Monday or Tuesday mornings. In the event that a draft is returned by the bank, a \$25 insufficient return fee will be automatically added to the account (unless waived by the Director). Upon notification of the return, the family will be notified and payment by cash will be due immediately. If payment is not received upon notification of the return, then a \$10 per day late payment penalty will be added to the account for each day the balance is not paid starting with the day tuition was originally due.

Families will be unable to return to care on Monday following the notification of the return until the account is paid in full.

In the event that the family has three or more ACH returns in a 12-month period, a deposit equal to two weeks tuition will be required to continue care. In the event that the family has five ACH returns in a 12-month period, the Program Director has the right to terminate enrollment.

For families with subsidized care, if the account has two or more ACH Returns in a 12-month period, you will be required to pay your full monthly copay by the 1st of the month to continue care.

5.6 Non-Payment

Non-payment of tuition is grounds for immediate dismissal from the program. Timely payments are essential for continued enrollment at KKCDC, however, if you anticipate difficulty with paying on time, please discuss the matter with the Program Director immediately. If alternative arrangements for payment are approved, you will be notified by the Director.

Confidentiality Policy No. 6

Within Kingdom Kids, confidential and sensitive information will only be shared with employees of KKCDC who have a “need to know” in order to most appropriately and safely care for your child. Confidential and sensitive information about employees, other parents, and/or children will not be shared with parents, as Kingdom Kids strives to protect everyone’s right of privacy. Confidential information includes, but is not limited to, names, addresses, phone numbers, disability information, or other health related information of anyone associated with Kingdom Kids.

Outside of our program, confidential and sensitive information about a child will only be shared when the parent of the child has given express written consent, except where otherwise provided for by law. Parents will be provided with a document detailing the information that is to be shared outside of KKCDC, persons with whom the information will be shared, and the reason(s) for sharing the information.

Any parent who violates the Confidentiality Policy will not be permitted on school property thereafter. Refer to the policy regarding Parents Right to Immediate Access for additional information regarding dis-enrollment of a child when a parent is prohibited from accessing school property.

You may observe children at our center who are disabled or who exhibit behavior that may appear inappropriate (i.e. biting, hitting, and spitting). You may be curious or concerned about the other child. Our Confidentiality Policy protects every child’s privacy. Please know that employees of Kingdom Kids are strictly prohibited from discussing anything about another child with you.

Mandated Reporting of Suspected Child Abuse and/or Neglect
Policy No. 7

Minimum Standards 746.501(26)

Under the Child Protective Services Act, mandated reporters are required to report any suspicion of abuse or neglect to the appropriate authorities. The employees of Kingdom Kids CDC are considered mandated reporters, under this law. Our employees are not required to discuss their suspicions with parents prior to reporting the matter to the appropriate authorities, nor are they required to investigate the cause of any suspicious marks, behaviors, or conditions prior to making a report. Under the Act, mandated reporters can be held criminally responsible if they fail to report suspected abuse or neglect. We, at Kingdom Kids, take this responsibility very seriously and will make all warranted reports to the appropriate authorities. The Child Protective Services Act is designed to protect the welfare and best interest of all children.

As mandated reporters, the employees of KKCDC cannot be held liable for reports made to Child Protective Services which are determined to be unfounded, provided the report was made in “good faith.”

Causes for reporting suspected child abuse or neglect include, but are not limited to:

- Unusual bruising, marks, or cuts on the child’s body
- Severe verbal reprimands
- Improper clothing relating to size, cleanliness, season
- Transporting a child without appropriate child restraints (e.g. car seats, seat belts, etc.)
- Dropping off or picking up a child while under the influence of illegal drugs or alcohol
- Not providing appropriate meals including a drink for your child
- Leaving a child unattended for any amount of time
- Failure to attend to the special needs of a disabled child
- Sending a sick child to school over medicated to hide symptoms, which would typically require the child to be kept at home until symptoms subside.
- Children who exhibit behavior consistent with an abusive situation

If parents feel they need assistance with possible child abuse, neglect, or sexual abuse, we encourage you to get help. Please call the National Parent Hotline at 1-855-427-2736 or visit http://www.dfps.state.tx.us/I_Am/parents.asp or <http://www.getparentingtips.com>

The statewide Abuse & Neglect phone number is 1-800-252-5400, if you would like to report any suspected abuse or neglect.

Parent Code of Conduct Policy No. 8

Kingdom Kids CDC requires the parents of enrolled children at all times to behave in a manner consistent with decency, courtesy, and respect. One of our goals at KKCDC is to provide the most appropriate environment in which a child can grow, learn, and develop. Achieving this ideal environment is not only the responsibility of our employees but, is the responsibility of each and every parent or adult who enters the center. Parents are required to behave in a manner that fosters this ideal environment. Parents who violate the Parent Code of Conduct will not be permitted on school property thereafter. Please refer to the Policy on Parent's Right to Immediate Access for additional information regarding dis-enrollment of the child when a parent is prohibited from accessing school property.

8.1 Swearing/ Cursing

No parent or adult is permitted to curse or use other inappropriate language on school property at any time, whether in the presence of a child or not. Such language is considered offensive by many people and will not be tolerated. If a parent or adult feels frustrated or angry, it is more appropriate to verbally express the frustration or anger using non-offensive language. At NO time shall inappropriate language be directed towards employees or students of Kingdom Kids.

8.2 Threatening of Employees, Children, Other Parents, or Adults Associated with KKCDC

Threats of any kind will not be tolerated. In today's society Kingdom Kids cannot afford to sit by idly while threats are made. In addition, all threats will be reported to the appropriate authorities and will be prosecuted to the fullest extent of the law. While apologies for such behavior are appreciated, the school will not assume the risk of a second chance. PARENTS MUST BE RESPONSIBLE FOR AND IN CONTROL OF THEIR BEHAVIOR AT ALL TIMES.

8.3 Physical/Verbal Punishment of Your Child or Other Children at KKCDC

While Kingdom Kids does not necessarily support nor condone corporal punishment of children, such acts are not permitted in the child care facility. While verbal reprimands may be appropriate, it is not appropriate for parents to verbally abuse their child. Doing so may cause undue embarrassment or emotional distress. Parents are always welcome to discuss a behavior issue with the teacher and to seek advice and guidance regarding appropriate and effective disciplinary procedures. You are welcome to use our staff restroom should you need to privately speak with your child.

Parents are prohibited from addressing, for the purpose of correction or discipline, a child that is not their own. Of course, no parent or other adult may physically punish another parent's child. If a parent should witness another parent's child behaving in an inappropriate manner or is concerned about behavior reported to them by their own child, it is most appropriate for the parent to direct their concern to the Program Director. Furthermore, it is wholly inappropriate for one parent to seek out another parent to discuss their child's inappropriate behavior. All behavior concerns should be brought to the director's attention. At that point, the director will address the issue with the other parent. Although you may be curious as to the outcome of such a discussion,

the Program Director/staff is strictly prohibited from discussing anything about another child with you. All children enrolled in our school have privacy rights and are further protected by our Confidentiality Policy. You may be assured that we will not discuss anything about your child with another parent or adult visiting the center.

8.4 Smoking

For the health of all our employees, children, and associates, smoking is prohibited anywhere on school property, this includes both campuses. Parents are prohibited from smoking in the building, on the grounds, and in the parking lot of Kingdom Kids. Parents who are smoking in their cars must dispose of the cigarette prior to entering the parking lot.

8.5 Violations of the Safety Policy

Parents are required to follow all safety procedures at all times. These procedures are designed not as mere inconveniences, but to protect the welfare and best interest of the employees, children, and associates of our program. Please be particularly mindful of our entrance procedures. We all like to be polite; however, we need to be careful to not allow unauthorized individuals into the center. Holding the door open for the person following you may, in fact, be polite, however that person may not be authorized to enter the premises. Security procedures are only as strong as the weakest person in our organizational chain. Be alert and mindful. Immediately report any breaches to the front office or Program Director.

8.6 Confrontational Interactions with Employees, Other Parents, or Associates

While it is understood that parents will not always agree with our employees or the parents of the other children, it is expected that all disagreements be handled in a calm and respectful manner. Confrontational interactions are not an appropriate means by which to communicate a point and are strictly prohibited.

8.7 Violations of the Confidentiality Policy

Kingdom Kids takes very seriously the responsibility of maintaining the confidentiality of all persons associated with the program. Parents must understand the implications of this responsibility. Parents need to recognize that the Confidentiality Policy not only applies to their child or family, but all children, families and employees associated with Kingdom Kids. Any parent who shares any information considered to be confidential, pressures employees or other parents for information, which is not necessary for them to know, will be considered to be in violation of the Confidentiality Policy.

8.8 Cell Phone Usage

Proper parent communication is imperative when working with young children. It is difficult to communicate when cell phones are in use. Effective December 1, 2010, the Texas Department of Health and Human Services passed new regulations prohibiting the personal use of cell phones in classrooms. Please end all calls prior to entering the building so that our staff and teachers can properly communicate with you. We also ask that you do not pull into our parking lot while on the phone.

8.9 Questions or Concerns

Minimum Standards 746.501(20)

If parents have questions or concerns about our program, we encourage you to have open communication with your child's teacher, the Assistant Directors and the Program Director. Through open communication, we can ensure that all parties are well informed and working as partners in the child's education. From time to time, the Program Director may complete a "Parent Concern Form". Parents will receive a copy of this form with the appropriate outcome.

Parent's Right to Immediate Access

Policy No. 9

Minimum Standards 746.501(b)(1)

Parents of a child in our care are entitled to immediate access, without prior notice, to their child whenever they are in care at Kingdom Kids, as provided by law.

In cases where the child is the subject of a court order (e.g., Custody Order, Restraining Order, or Protection from Abuse Order) KKCDC must be provided with a Certified Copy of the most recent order and all amendments thereto. The orders of the court will be strictly followed unless the custodial parent(s) requests a more liberal variation of the order in writing. In the case where both parents are afforded shared/joint custody by order of the court, both parents must sign the request for more liberal interpretation of the order.

In the absence of a court order on file with KKCDC, both parents shall be afforded equal access to their child as stipulated by law. We cannot, without a court order, limit the access of a one parent by request of the other parent, regardless of the reason. If a situation presents itself where one parent does not want the other parent to have access to their child, Kingdom Kids suggests that the parent keep the child with them until a court order is issued, since our rights to retain your child are secondary to the other parent's right to immediate access. Our employees will contact the local police should a conflict arise.

Visitors are asked to schedule appointments with the Program Director and are allowed in the child care facility only at the discretion of the Director. An employee of KKCDC will accompany visitors at all times, throughout the center.

Kingdom Kids will dismiss any child whose parent is prohibited from entering upon school property. Due to the parents' right to immediate access policy, as well as state and federal regulations, KKCDC cannot have a child at the school when the child's parent is prohibited access. Kingdom Kids will not agree to any request to maintain a child's enrollment even if the parent agrees to stay out of the school. Such an agreement is a violation of the law and will not be entertained.

Parents / guardians have the right to:

- file a complaint against the child care facility
- review the child care facilities publicly accessible records
- review the child care facilities written records concerning the parent's or guardian's child
- receive inspection reports and information about how to access the child care facilities online compliance history
- have the facility comply with a court order that prevents another parent or guardian from visiting or removing the child
- Inspect any video recordings or an alleged incident of abuse or neglect involving their child provided that:

* video recordings of the alleged incident are available

* the parent / guardian does not retain any part of the video depicting a child that is not their own

* the parent / guardian of any other child in the video receives prior notice from the facility

- obtain a copy of the facilities policies and procedures handbook (this can also be found on our website @ www.kingdomkidscdc.org)

- review the facilities staff training records and any in-house training curriculum

- exercise these rights without receiving retaliatory action by the facility

Required Notifications

Policy No. 9 continued

KKCDC will provide a written, text or email notice to the parent or guardian of any other child captured in a video before allowing a parent to inspect a recording.

This operational policy contains a copy of the parental rights. A parent signature confirms these policies have been read and understood.

Dismissal Policy No. 10

Kingdom Kids reserves the right to dismiss any child at any time, with or without cause.

Parents will not be refunded for any unused tuition within. Any balances remaining after the 30-day period will be referred to the school's legal counsel for collection.

A member of our staff will assist the parent in gathering their child's belongings at the time of dismissal and parents are required to leave school property in a calm and respectful manner, immediately. KKCDC will request assistance from local police should any parent become disruptive and/or uncooperative while gathering their child's belongings upon dismissal.

A dismissed child and his/her parents are required to call and request an appointment with the Program Director if they wish to return to school property following a dismissal. Appointments are made at the discretion of the Director and are not a right of the dismissed child or parent.

Following a dismissal, any parent or child who harasses, threatens, or in any manner causes harm to anyone affiliated with the school by calling, writing, posting on social media, or any other means, will be prosecuted to the fullest extent of the law, by Kingdom Kids CDC.

Withdraw Policy No. 11

Two Weeks Notice is required when withdrawing a child for any reason and must be submitted to the Program Director in writing or by email. Please do not relay this information to your child's teacher. If the required notice is not given, parents will be charged tuition for two additional weeks.

The parents and child, following their last day of enrollment, are not permitted to re-enter school property without prior permission of the Director. A withdrawn child and his/her parents are required to call and request an appointment with the Director if they wish to return to school property following the last day of enrollment at Kingdom Kids. Appointments are made at the discretion of the Director and are not a right of the withdrawn child or parent.

11.1 Change in Program Status

Parents who wish to change their child's program status at Kingdom Kids, must submit a request to do so as soon as possible.

The Program Director will notify the parents if and when the change is available. A program change will not be considered to be final until a new Tuition Agreement is signed. If the schedule change requires an additional registration fee, the change will also be contingent upon payment of said registration fee. If the requested change is not available, parents may choose to continue with the current program until such time as the requested program becomes available or may choose to withdraw their child from the program. Most times it is not a lengthy wait to have program changes made.

Court Orders Affecting Enrolled Children Policy No. 12

In cases where an enrolled child is the subject of a court order (ex... Custody Order, Restraining Order, or Protection from Abuse Order) Kingdom Kids CDC must be provided with a Certified Copy of the most recent order and all amendments thereto. The orders of the court will be strictly followed unless the custodial parent(s) requests a more liberal variation of the order in writing. In the case where both parents are afforded shared/joint custody by order of the court, both parents must sign the request for more liberal interpretation of the order.

In the absence of a court order on file with KKCDC administration, **both** parents shall be afforded equal access to their child as stipulated by law. Kingdom Kids cannot, without a court order, limit the access of a one parent by request of the other parent, regardless of the reason. If a situation presents itself, where one parent does not want the other parent to have access to their child, Kingdom Kids suggests that the parent keep the child with them until a court order is issued.

If conflicting court orders are presented, the most recently dated court order will be followed.

Once presented with a Protection from Abuse Order or a Restraining Order, Kingdom Kids is obligated to follow the order for the entire period it is in effect. Our staff cannot, at the request of anyone, except the issuing judge, allow a Protection from Abuse Order and/or a Restraining Order to be violated. Kingdom Kids will report any violations of these orders to the court.

Arrival Procedures

Policy No. 13

Parents are required to sign children in utilizing the Brightwheel app (when applicable) In order for all enrolled children to benefit from the curriculum and activities planned, all children must arrive by 9:15am. Children will not be admitted into care after 9:15am, unless prior approval has been given. Children who are late due to a scheduled appointment with a health care professional or with prior permission from the Program Director may be allowed after 9:30am, however may not be dropped off during the classroom's schedule nap time. Late arrivals are a disruption to the classroom and other children and may break the established routine of the classroom.

13.1 Health Checks

Minimum Standards 746.501(27)

Parents are required to notify the our front office staff of any special instructions or needs for the child's day. The parent can verbally discuss (or text message our landline) with the instructions. These special instructions include but are not limited to: Early Pick Up, Alternative Pick Up Person, health issues over the previous night which need to be observed and/or any general issues of concern which the teachers and directors should be aware to best meet the needs of your child throughout the day.

13.2 Notification of Absence

Parents are required to inform the center by 9:15am if a child will not be at the center on a scheduled day. This will enable the center to more effectively maintain appropriate ratios and help the classroom teacher effectively plan for the day.

If your child is ill, we request that you notify the front office, not only of the absence, but also of the nature of the illness. This enables our faculty to keep track of any illnesses, which may occur at our school. This information will only be shared with employees on a "need to know" basis. If your child has a communicable disease, we ask that you share the diagnosis with the Program Director, so that the parents of the children in the school maybe notified that a communicable disease is present. Once again, only the communicable disease information will be shared. KKCDC will take all measures necessary to protect your child's confidentiality.

Parents who know in advance that a child will be late, are required to notify the center by 9:15am so as to maintain the appropriate number of employees to ensure ratios are met when the child arrives to school.

13.3 School's Right to Refuse Admission

Kingdom Kids CDC reserves the right to refuse admission to any child at any time with or without cause.

Possible reasons for the refusal of admission include but are not limited to:

- The need to maintain compliance with Licensing Regulations
- The Director deems the child too ill to attend, or the director deems our program not suitable for the student
- Domestic situations that present a safety risk to the child, employees, or other children enrolled at KKCDC if the child were to be present at the center
- Parents failure to maintain accurate, up to date records
- Parents failure to complete and return required documentation in a timely fashion. Parents will not be reimbursed tuition for days when their child is refused admission to the program.

Pick Up Procedures
Policy No. 14
Minimum Standards 746.501(2)

Once a parent picks up their child out and the child is handed over to the parent, the parent is then solely responsible for supervising their child while on school premises.

Parents or persons designated to act “in loco parentis” will be notified of any incidents but the report will be held for the parent/guardian to sign the next day. If time allows, the classroom teacher will be able to briefly discuss the matter with you or another authorized adult at pick-up. If this is not possible, an Assistant Director or the Program Director will discuss the incident with the parent. If you should feel it necessary to have an in-depth discussion or meeting, it is most appropriate to schedule the meeting for a later date because our staff is responsible for supervising the remaining children in the classroom. A telephone conference may be scheduled for later in the day or for the next day at nap/rest time if the parent(s) is unable to meet at the school during the course of the day. Please get with the Program Director as soon as possible if you’d like to meet.

14.1 Late Pick Up

Our schools are licensed to care for children from 7:30am to 5:30 pm. Parents must pick up their children no later than 5:30pm. A parent is late picking up their child at 5:35pm. All measurements of time are to be according to the Kingdom Kids clock located at the front desk.

A late fee of \$25 for the first minute per child plus \$1 for each additional minute per child will be charged for late pick-ups. Late fees must be paid by the end of the week (of the late pick up). The child will not be allowed to return to care until all late pick-up fees are paid in full.

A child’s care will be terminated should the child be picked-up late on **three** occasions in one school year regardless of the reasons for the late pick-up. It is the parent’s responsibility to ensure that someone (either a parent or Emergency/Alternate pick-up person) is available to pick up the child on time.

14.2 Persons Appearing to be Impaired by Drugs/Alcohol at Pick Up

The employees of Kingdom Kids CDC will contact local police and/or the other custodial parent should a parent appear to the employees of KKCDC to be under the influence of drugs and/or alcohol. The parent’s right to immediate access does not permit the school from denying a custodial parent access to their child even if the parent is or appears to be impaired. However, our employees will delay the impaired parent as long as possible, while contacting the other parent, the local police, and Child Protective Services.

Any other authorized person who attempts to pick-up a child and appears to the employees of Kingdom Kids to be under the influence of drugs and/or alcohol will be denied access to the child. Our employees will contact the child’s parents, local police, and Child Protective Services to notify them of the situation.

14.3 Emergency/ Alternative Pick Up

At enrollment, parents will complete emergency/alternate pick-up information on the Enrollment Form. Parents are encouraged to include on this form any, and all persons who, in the course of events, may at one time be asked to pick-up their child from Kingdom Kids. In an emergency situation the child's parents will be called first. If they cannot be reached employees will call the persons listed on this form until someone can be reached.

Should the employee contact a parent, and the parent is unable to pick up the child, it is then the responsibility of the parent to arrange for their child to be picked up by someone on the emergency list. Failure of the parent to make such arrangements will result in dismissal from the program.

Parents do not need to be listed on the emergency contact list. The nature of the parental relationship affords the parents (in the absence of a court order indicating otherwise) the right to pick-up their child.

Parents will be asked to determine which persons (if any) on the emergency/alternate pick-up list have the right to act "In Loco Parentis." In Loco Parentis status affords the pickup person the right to discuss confidential information about the child's day including but not limited to: incident/accident reports, and behavior issues. In the absence of this designation the people on the emergency/alternate pick up list are only afforded the right to pick up the child. Teachers are not permitted to discuss the child's day with them. If time allows, our admin team will call or message parents with any information not relayed at pick up.

The persons on the emergency/alternate pick-up list will be required to provide a government issued photo ID prior to the school releasing the child (during the first pick up). We will take a photo copy and place it in our master ID binder. There will be no exceptions to this rule.

All changes and/or additions to the emergency/alternate pick-up list must be made in writing and be dated and signed or messaged to our landline number. Only custodial parents have the right to make changes or additions to this form.

Employees of KKCDC are prohibited from being listed on the emergency/alternate contact list.

KKCDC reserves the right to refuse/ban any person listed on the emergency/alternate contact list for any reason, including but not limited to violations of the policies/procedures contained herein. It is the responsibility of the enrolling parent(s) to inform each person on the emergency/alternate list of the policies/procedures contained herein.

Transportation

Policy No. 15

Minimum Standards 746.501(14)

School-age children will be transported to and from public school and during the summer on field trips. Kingdom Kids CDC does not transport children under the age of 5, except in emergency situations.

State law requires:

- Vehicles transporting children shall be in safe operating condition and drivers shall have a current Texas Driver's License.
- Children shall be loaded and unloaded at the curbside of the vehicle, or in a protected parking area.
- A child shall not be taken on field trips unless a parent or guardian has signed permission forms.

School Calendar

Policy No. 16

Minimum Standards 746.501(1)

Kingdom Kids is open from 7:30am-5:30pm, Monday-Friday, year-round.

We close to observe the following holidays:

New Year's Day - Memorial Day - Labor Day - Thanksgiving Day & Day After - Good Friday
4th of July - Christmas*

*Please Note: KKCDC will close every year for 5 business days during *Christmas Break*.
Notices will be sent to parents and posted in advance.

All tuition payments are averaged over the year to include all holiday break. No deductions will be made to your account for these days.

In addition, Kingdom Kids reserve the right to dismiss early or close due to bad weather conditions, staff training or special events. Ample notice will be given.

Concerning Bad Weather:

- Though this rarely occurs, we feel it may be imperative at times for the safety of you, your child, and our staff
- All bad weather closings will be in conjunction with the Seminole ISD. We trust their officials to make this judgment call and will do the same
- Please listen to local channels for SISD closings. Kingdom Kids will not be open when Seminole schools are closed for bad weather
- If Kingdom Kids is forced to close early or delay opening due to bad weather, your child's tuition will not be pro-rated or changed

Emergency Closings and Inclement Weather Information

Policy No. 17

In the event that significant events accompany severe weather, such as a loss of power or water, the school will close. If our program is closed **3** or more business days, tuition may be credited.

In the event of an emergency closing and/or inclement weather, parents will be notified of the closing by text message, postings on the school's social media page, and/or by email.

Should the school need to close in the middle of the day, the director will attempt to reach the child's parents first to arrange for pick up. Should the director be unable to reach the parents, the persons listed on the emergency contact form will be called until pick up arrangements can be made. The director will notify the parents or emergency contact person at the time of the call, of the pickup location should the children need to be evacuated from the child care center. Parents or emergency contact persons should report directly to the alternate location if one is indicated.

Should the center need to close for any reason, tuition will not be refunded or reduced for closures of less than five school days.

Curriculum Information

Policy No. 18

Kingdom Kids CDC uses the Experience Learning for our infants, toddlers, preschool, and pre-kindergarten classrooms. This curriculum believes that children learn best through actively engaging with people and things in their environment. Children are involved in hands-on experiences, real-life adventures, and assisted discovery as they explore concepts through play. KKCDC is a place where essential readiness skills are nurtured through play, investigation, and of course, fun! This program provides developmentally and age-appropriate activities and materials for exciting and wonder-filled environments. To learn more about the Experience Learning curriculum visit <http://www.experiencelearning.com>

18.1 Sample Daily Schedule of Activities (for 18 months – 5 years)

Kingdom Kids CDC classrooms follow a daily schedule designed specifically to meet the children's developmental, social, emotional, and personal needs. All schedules are contingent on the needs of the children and may vary from day to day and class to class. Below is a sample of your child's typical day:

7:30-7:30: Arrival / Child Centered Activities
7:00-8:00: Transition to Classrooms / Child Centered Activities
8:00-8:30: AM Snack
8:30-9:00: Morning Greeting Circle
9:00-9:15: Stretching and Yoga
9:15-9:45: Literacy Lesson, Art, and Centers (Practice and Theme) Rotate one group into lesson every 5-10 minutes
9:45-10:15: Gross Motor Activities/Outdoor Play
10:15-10:30: Social and Emotional Development
10:30-11:30: Math and Science Lesson and Centers Rotate one group into lesson every 10-15 minutes
11:30 -11:40: Restroom, Transition to Lunch
11:40-12:10: Family Style Dining
12:10-12:20: Read Aloud Time
12:20-2:30: Quiet Time
2:30-3:00: Snack
3:00-3:30: Circle Time (Review of Days Lessons)
3:30-4:00: Alphabet and Counting and Centers Rotate one group into lesson every 10-15 minutes
4:00-4:30: Physical Movement/Outdoor Learning
4:30-5:00: Group Activities
5:00-5:30: Child Centered Activities / Combining

18.2 Class Assignments

Classroom assignments are based on each individual child's chronological age, developmental age, emotional age, and physical age. It is at the Program Directors discretion when a student will graduate to a new class. This is based off maturity level and body type.

18.3 Teacher to Child Ratios

KKCDC follows the teacher to child ratios established by State Licensing. We will never run higher ratios than established by the Texas Department of Health and Human Services Child Care Licensing unless a significant event or emergency arises.

18.4 Nap and Rest Time

Supervised rest periods are provided for all children under five years of age who remain at Kingdom Kids for six or more hours a day, and for all other children who show a need for a rest time.

Nap Mat / Small Blanket: Each class will have a quiet time. Children are not required to sleep, but will be required to rest. Parents must bring a nap mat for rest time (we cannot provide mats or blankets for your child). All items need to be labeled with the child's name. Nap times will range from 11:30-3:00 each day depending on the age and schedule of the class. Nap and rest times are required by the Texas Department of Health and Human Services Child Care Licensing. Due to these regulations, parents cannot request that their child be exempt from nap or rest time.

18.5 Lunch + Personal Care Supplies Needed

Lunch: We believe parents know their children best and therefore can provide meals that will be eaten and not wasted. All parents must bring lunch for their child at morning drop off and it should not require long periods of heating or refrigeration. Late or Special lunches are only allowed on Fridays; however, we ask that it is available no later than 20-25 minutes before your child's scheduled lunch break. Each child will eat their own food and will not be allowed to share food items unless enough is brought for the entire class.

Drinking Cup: Each child is asked to bring a drinking cup with him/her everyday

All children must have a complete change of clothing, clearly marked with the child's name, left in their assigned cubby. Children need to be dressed for the weather. Caps, mittens, and warm clothing can be worn during the cooler seasons for the daily outdoor playtime. Accidents can happen, even for the older children, or if they get wet on the playground. **For safety reasons, boots, sandals without a back-strap, and flip flops are prohibited.**

Diapering/Toilet Training: Diapers and wipes must be provided by the parents (we cannot provide extra diapers or wipes for your child). A verbal or written reminder will be given as needed. A changing schedule will be sent home daily. Children learn to use the toilet when he or she exhibits physical and intellectual readiness, therefore parents and teachers will work together in this stage of development. Parents are responsible for providing pull-ups and two pairs of clothes during this training period.

Please label everything with your child's first and last name.

We use washable crayons, markers, and paint during art time, but the children's clothing may get stained from just being kids! Please dress your children in play clothes since PLAY is what we do!!

Please leave all valuable items at home since Kingdom Kids cannot be responsible for broken or lost items.

18.6 Birthday and Holiday Celebrations

Most children enjoy celebrating special events with their friends (birthdays, new babies, and holidays). Parents may send a "store bought", nut-free treat to share with the class. Treats must be in the original store bought packaging and are to be unopened. Please make arrangements with the front office at least three days in advance when planning a special occasion.

KKCDC believes in inclusion and celebrating each child's beliefs and important days. In the event that a parent does not want their child to participate in a holiday celebration, they may choose to keep their child home for that day. No reduction in fees or tuition will be given.

18.7 Parent/Teacher Conferences and Communication

Minimum Standards 746.501(6)

Open communication with parents is very important to children's success. KKCDC has multiple ways of communicating with parents. In some situations, parents may be asked to sign documents acknowledging that communication has taken place. Signing such documents is not an admission or agreement in any way, yet acknowledgement that communication took place. Failure to sign documents is grounds for immediate dismissal from the program.

Listed below are ways that we may communicate with parents:

- Text Message
- Through email notifications
- Written memos placed in your child's take home items
- Social media sites such as Facebook, Instagram
- Smart phone notifications through the Brightwheel app (when applicable)
- Verbal communication with the child's teachers, assistant director and / or director

18.8 Screen Time

KKCDC does not allow children under five years of age to use any screens (iPad, tablet, computer, or phone) for any reason. Screen time for children over five years of age is limited to no more than 1 hour per day in compliance with the Texas Department of Health and Human Services Child Care Licensing Minimum Standards; with the exception of school aged children who are utilizing a computer or tablet/iPad to complete school or homework assignments.

Discipline
Policy No. 19
Minimum Standards 746.501(7)

Kingdom Kids employees are trained to use a positive method of discipline and guidance that encourages self-esteem, self-control, and self-direction. Just a few examples used in this situation are praise and encouragement of good behavior instead of focusing only upon unacceptable behavior, reminding a child of behavior expectations daily by using clear positive statements, and redirecting behaviors. Our employees will never use Corporal Punishment or negative discipline that may hurt or humiliate a child.

Research has shown that positive guidance teaches children skills which help them get along in their physical and social environment. This aim is to develop personal standards in self-discipline, not to enforce a set of inflexible rules. Giving children understandable guidelines and redirecting their behavior helps them to develop internal control of their actions and encourages acceptable behavior. Positive cooperation is required from the family when dealing with disruptive behavior. We feel that consistency from all parties involved is the best way to handle these issues. KKCDC reserves the right to terminate care for the child for discipline problems at any time.

A few techniques and beliefs we practice include:

- Our role is to teach behavior, not stop behavior
- Adults seeing themselves as role models in the classroom. Adults are to behave in the same manner expected of the children.
- Using active calming techniques for both children and adults
- Understanding that all behavior is a form of communication. When children act out, it is an opportunity to teach, not punish
- Meeting the needs of the children so that they can meet the needs of their peers
- Allowing children to express their emotions while supporting and comforting children in distress
- Understanding that all children can only see the world through their version of reality, and helping children see the world as a positive place to live
- Being optimistic and positive about all children enrolled in our program
- Greeting each child every morning in a positive and impactful way

19.1 Suspension and Expulsion of Children

Minimum Standards 746.501(8)

Kingdom Kids is proud of our history of working with the individual needs of our children and will work with the parents whose children may need additional support. When applicable, we will make referrals to outside support services including but limited to, early intervention, speech, occupations, and physical therapy and other types of services, and participate in IEP (Individual Education Plan) meetings where appropriate to best meet the needs of the child.

We will make reasonable accommodations to their policies, practices, and procedures as appropriate in accordance with applicable federal and state laws. KKCDC is not required by law to fundamentally alter or change the services provided for a child displaying dangerous/inappropriate behavior, developmental delays, and/or disabilities as defined by the Americans with Disabilities Act.

Kingdom Kids will allow outside resources/therapists into the program to work with any child as needed, provided those services are communicated in advance, the provider of the services has the appropriate clearances to be in the building, the behavioral/therapeutic plan is shared with the administration and the resource/therapist works cooperatively with KKCDC employees to meet the needs of the child. Presence of the resource/therapist must mitigate any and all safety risks the child presents to themselves and to others and must be collaborative and complimentary to the program. Should the resource/therapist be disruptive to the program or not have authority or ability to mitigate, through appropriate therapeutic methods, the child's dangerous behaviors, the child may be excluded from the program.

Any child who is a safety threat to themselves or to others will be subject to suspension/exclusion and/or dis-enrollment from the program if the dangerous behavior cannot be eliminated through reasonable accommodations provided for under applicable federal and state laws and regulations. Temporary suspension from the school may be necessary for the safety of the child and others while any appropriate evaluations are completed and/or while securing the appropriate support services from the appropriate agency.

Kingdom Kids will at all times provide written documentation to the parents of any child that is subject to referral for outside support services for any behavior, developmental delay, or disability. Further, through formal and informal conferences with the teachers and administrators, written incident and accident reports, and letters, KKCDC will communicate with parents/guardians of children exhibiting behaviors that are dangerous to themselves or to others, the steps taken to accommodate the child, and notifications that the child will not be able to return to the program until support services are in place.

Items from Home Policy No. 20

Due to the risk of damage, sharing issues, and loss, children are not permitted to bring in toy, electronic items and/or accessories (necklaces, bracelets etc) from home, unless specifically requested by the classroom teacher for use as part of the curriculum. This includes cell phones and video games. Parents are responsible for enforcing this policy with their child. Parents are encouraged to consult the Program Director should they find their child is having difficulty with this policy.

If the parents fail repeatedly to enforce this policy with their children, the director will call the parents and require that they come to the school and remove the item.

School-age children at our Student Center campus may bring tablets or computers for schoolwork related purposes as outlined in Policy 18.8 Screen Time. (Prior approval by the Program Director must first be given) KKCDC is not responsible for damaged and/or loss of such tablets or computers.

Dress Code Policy No. 21

21.1 Children Clothing:

Children are engaged in various activities during the course of the day; some of these activities can be messy, and/or athletic in nature. Additionally, children are engaged in outdoor play daily, weather permitting. Due to these activities, children are required to be dressed in seasonably appropriate, comfortable clothing.

Parents are prohibited from dressing children in overalls, or clothing with difficult closures. These types of clothing present particular challenges for children in relation to toileting.

Coats must be provided in the winter months. Please remember to label all belongings.

Children are encouraged not to wear open toed shoes. Should a student (need) to wear open-toed shoes, they (must) have a back strap to help keep them on. The most appropriate type of shoes for participation in school activities are rubber-soled, sneakers/tennis shoes.

Children over 3 years of age are required to have at least one seasonably and size appropriate complete change of clothing at the center at all times. Children under 3 years of age are required to have at least two seasonably and size appropriate, complete changes of clothing at the center at all times. A complete change of clothing includes shirt, pants, underwear, socks, and shoes (optional). Teachers will post reminders for parents to update changes of clothing as the weather begins to change.

All clothing items must be clearly labeled with the child's first and last name. This includes coats, hats, gloves, and scarves. KKCDC is not responsible for lost or damaged items of clothing.

Jewelry/Accessories: Children are not permitted to wear jewelry of any kind. It is a safety hazard for your child as well as the other children enrolled in the program. In addition, Kingdom Kids will not be responsible for lost or stolen valuables. It is the parents' responsibility to enforce this policy with their children. Should a child come to school wearing any jewelry, parents will be required to take it with them, or to return to the school to remove the jewelry if it discovered after the parent leaves. Repeated (more than 3 violations per school year) violations of this policy are considered to be violation of SAFETY POLICIES and will result in dismissal from the program.

Hair beads, barrettes, bobby pins, etc. are not to be worn by children. These accessories are considered to be safety hazards. When choosing accessories for your children be mindful of the potential safety issues they present not only for your child, but also for the older and younger children attending Kingdom Kids CDC.

21.2 Parent's Clothing:

Parents are required to be dressed in appropriate clothing while at KKCDC or involved in any of our sponsored events. Inappropriate clothing would include revealing, extremely short, ripped/torn (in inappropriate places), and/or see-through articles of clothing. Anything with suggestive or vulgar language is prohibited.

Parents wearing high heels, work boots, or shoes with wet/dirty soles, will be required to remove their shoes prior to entering any classroom with children under 1 year of age. This will reduce the risk of injury to a child on the floor and will help to maintain a clean floor. Parents can simply leave their shoes outside the classroom door prior to entering the classroom, or they are able to stand outside the classroom during drop off and pick up. Parents with bare feet must wear foot coverings/booties when entering the classroom.

Field Trips
Policy No. 22
Minimum Standards 746.501(16)

Kingdom Kids (Prek and School-Age program) frequently supplements the in-class curriculum with off premise field trips. Parents are required to give written permission for their child to attend each field trip. Notification of a field trip will be sent home in advance of the trip, with all pertinent trip information including destination, date, time, reason for trip, cost, and mode of transportation. Accompanying the notification paper, teachers will include a permission slip to be filled out, signed, and returned to the teacher prior to the date of the trip. The field trip permission slip must be filled out completely and accurately, and all trip costs must be paid in advance in order for your child to attend. Kingdom Kids provides all required supervision for all field trips.

There may be field trips that we welcome parents to join. Notices and sign ups will be sent out with ample time.

If you choose for your child to not participate in a field trip, they will not be allowed to attend school on that day. No reduction in tuition or fees will be granted in these situations.

Due to safety risks and child tracking procedures, children may not be dropped off or picked up on a field trip. Parents must schedule appointments around the field trip schedules.

Parent Participation/Volunteers

Policy No. 23

Minimum Standards 746.501(21)

There will be opportunity for parents to volunteer during the school and summer block. When applicable, parents may volunteer to attend trips, read in the classroom, assist teachers, and/or coordinate special events. Teachers will have posted in their classrooms any volunteer opportunities available. Parents not interested in volunteering directly in the classroom may donate items, do maintenance work, or assist in the front office. These volunteer opportunities will be posted in the front office area on the parent bulletin board.

Any parent who volunteers in the classroom on a regular basis will be required to pay for and secure all criminal background checks, as required by our licensing regulations. Any person, including parents, with felony convictions, sex offender convictions, and/or open investigations into any criminal activities will not be permitted to volunteer in the classroom, or on field trips.

Parents with court orders detailing custodial arrangements will only be permitted to volunteer on days in which they are afforded custody (joint/shared custody arrangement) as per the court order. For example, if a parent is afforded custody on Tuesdays and Wednesdays, that parent will only be able to volunteer on those days. Parents with visitation only (sole/exclusive custody arrangements), will only be permitted to volunteer with the express written permission of the custodial parent.

KKCDC reserves the right to make volunteer assignments. We do not guarantee the volunteering parents will be assigned to locations where their child(ren) is present.

Health and Safety Policy No. 24

24.1 Pre-Enrollment Requirements

Minimum Standards 746.501(11,13)

All children are required to have a complete up to date immunization record on file at KKCDC. This is per our licensing regulations. If you have chosen not to have your child immunized, a notarized waiver (Affidavit) must be obtained before enrollment begins. Immunizations may be waived for certain reasons. Please discuss this with the Program Director to determine whether you have the right to be enrolled and not have your child immunized. Parents are required to have a waiver on file in place of an immunization record, so that the center can maintain compliance with licensing regulations.

All children are required to have a Physician's Statement form filled out by a licensed medical professional, in order to attend KKCDC. The Physician's Statement Form, indicating the child's fitness to attend Kingdom Kids, must be completed by a licensed healthcare professional and returned to the Program Director before enrollment or no later than 30 days after enrollment.

24.2 Children with Severe Allergies

For the safety of your child, parents are required to provide a signed copy of the "Food Allergy Emergency Plan" form, detailing any allergies, food or otherwise, from which their child suffers, at the time of enrollment or when the allergy is discovered. This form must be completely filled out by the child's physician and parent(s) or legal guardian(s), and must be updated every **six months, or more frequently**, as needed. This form can be obtained by request from the Program Director.

Any medication required to treat an allergic reaction must be provided in accordance with the Medication Policy detailed herein.

24.3 Communicable Disease /Illnesses

Minimum Standards 746.501(3)

Kingdom Kids follows all health/communicable disease policies as outlined in the American Academy of Pediatrics Model Health Policies and Procedures Manual. Copies can be purchased, for a nominal fee, from the National Association for the Education of the Young Child (NAEYC).

Parents are required to pick up an ill child within 30-minutes to 1 hour of notification by phone or text message. If a parent is reached but cannot pick their child up within 1 hour, it becomes the parent's responsibility to arrange for alternate pick up with someone listed on the child's emergency contact form. The director will not continue to call those listed on the emergency contact list once a parent is reached. If a parent cannot be reached, the director will begin to call the people listed on the emergency contact form, until arrangements can be made for the child to be picked up.

Children will be excluded from participation in the program if they exhibit symptoms of any communicable disease; including, but not limited to the following: cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, loss of taste or smell, diarrhea that cannot be contained in diaper, vomiting, temperature measuring greater than or equal to 99.4 degrees, rash, or sores. They will not be permitted to return to the program until they are no longer contagious. Guidelines for determining the contagious period for a specific illness are based on the recommendations by the American Academy of Pediatrics. Children must present a doctor's note stating they are no longer contagious and can return to the program. KKCDC reserves the right to refuse to allow a child to return if the director believes the child to be too ill to participate in the program, regardless of a doctor's note.

When children are ill, they must not return to the facility until they are symptom free without medication for 24 hours. If your child is sent home due to a fever, he/she is not permitted to return to the program the following day at a minimum. A fever is defined as a temperature reading on a thermometer of at least 99.4 degrees Fahrenheit or more as taken under the arm.

Diarrhea is defined by stool that are more frequent or less formed than usual for that child and not associated with changes in diet. Exclusion is required for all diapered children whose stool is not contained in the diaper and toilet-trained children if the diarrhea is causing "accidents". In addition, diapered children with diarrhea should be excluded if the stool frequency exceeds two stools above normal for that child during the time in the program day or whose stool contains blood or mucus. Re-admission after diarrhea can occur when diapered children have the stool contained by the diaper and when toilet-trained children are not having "accidents" and when stool frequency is no more than two stools above normal for that child during the program day.

Parents will be notified immediately if their child has presence of head lice. Parents of the affected child must treat the child for head lice before they can return to care. The Program Director may choose to ask that the child stays home if any active lice are present, or if several nits are found in the child's hair/scalp.

If your child will be absent due to illness, we request that you notify the front office. This enables our administration to keep track of any illnesses, which may occur at our school. This information will only be shared with employees on a "need to know" basis. If your child has a communicable disease, we ask that you share the diagnosis with the School Director, so that the parents of the children in the school maybe notified that a communicable disease is present. Once again, only the communicable disease information will be shared. KKCDC will take all measures necessary to protect your child's confidentiality.

24.4 Biting

Kingdom Kids recognizes that biting is a developmentally appropriate behavior for children in the infant through 2 ½ year old classrooms. Parents with children in these classrooms should expect that their children may be bit or will bite another child. The teachers and directors understand that parents are concerned and can be upset when their child is involved in a biting incident. We ask that you remember this is a developmentally appropriate behavior, and that the teacher is working to identify situations which provoke or elicit this behavior so it can be prevented in the future. The teacher will not punish or harshly discipline children in the younger

classrooms for biting behavior; they will simply redirect the children to different activities in separate areas of the classroom. Parents are expected to work with teachers and directors to identify methods and strategies to curb this behavior. Uncooperative parents will have their child's care terminated.

Children older than 3 years of age, may occasionally be involved in a biting incident. For children in this age group who bite, the teacher will use the discipline procedures outlined in the discipline section of this handbook, as well as observe the child to determine what provokes or elicits this inappropriate behavior. Parents are expected to cooperate with teachers and directors to help their child control this behavior. Uncooperative parents will have their child's care terminated. Furthermore, children, in the older age groups, who bite 3 times in a school year will have their care terminated since the safety of all the children in the program is of the utmost concern of Kingdom Kids.

Parents will be notified by incident/accident report that a biting incident occurred during the course of the day. The teacher and director may not discuss with either parent the identity of the other child involved in the incident. This information is considered to be confidential and cannot be disclosed. Our cannot discuss the medical history of any child involved in a biting incident with the other party. It is recommended that any child involved in a biting incident be seen by their family physician if the parents are concerned about communicable diseases possibly resulting from the biting incident.

24.5 Dispensing Medication

Minimum Standards 746.501(4)

KKCDC will only dispense over the counter and/or prescription medication that is in original, labeled containers and is accompanied by a doctor's note with explicit dosage and administration instructions. We will only give medication to the child for whom the doctor's note is written and for whom the medication container is labeled. One doctor's note per course of treatment is required. The initial dosage of medication must be administered by the parent unless written permission from a doctor for life-threatening situation such as administration of an Epi-Pen. If a child, for example, is to be given a course of antibiotics for 10 days, the doctor's note must identify the dates that the medication is to be given. KKCDC will only dispense prescription medication that is prescribed three or more times in a day. Medication prescribed once or twice a day must be given by the parent at home.

Parents are required to complete a Medication Form each day that medication is to be dispensed. Medication Forms can be found at the front office. Medication Forms, doctor's notes, and medication are to be turned into the front office.

KKCDC will **only** dispense over the counter, fever reducing/pain medication (ex. Children's Tylenol, Children's Motrin) on an as needed basis, with a doctor's note detailing the recommended reasons for administration and appropriate dosage. Parents are required to supply an unopened bottle of the fever reducing/pain medication clearly labeled with their child's name. (One note and bottle of fever reducing/pain medication is required per child.) Prior to administering fever reducing/pain medication, the director will contact a parent or person listed on emergency contact form, if a parent cannot be reached, to inform them of our need to

administer the medication. The director will also inform the parent or emergency contact person if it is necessary for the child to be picked up due to illness. Refer to the policy listed above regarding picking up ill children.

Parents are responsible for ensuring that all prescription medication is properly labeled by a pharmacist and replaced prior to the expiration date.

Medication delivered by a device such as Epi-Pens, inhalers, and nebulizers must have written documentation from the doctor indicating when it is appropriate to administer such medication; including signs and symptoms that the medication is needed. The parent must also demonstrate to employees who will be administering medication through a device the proper use and any special care after use of the device. It is the responsibility of the parent to ensure that life-saving medication be replaced prior to the expiration date and an updated doctor's note is on file.

24.6 Fire/ Emergency Drills

Minimum Standards 746.501(5)(24)

Kingdom Kids conducts monthly fire and emergency/evacuation drills. Parents, employees, and children will not be made aware of drill dates or times, as this is the most effective way to assess the effectiveness of fire and emergency/evacuation plans.

During a fire/emergency drill or real fire/emergency situation, parents may not sign children into or out of the program. Parents must wait until the drill is complete and children have returned to the building to sign their child into or out of the program. Parents may feel free to wait with the child's class in the designated safe-zone outside of the building until the drill is complete.

In the event of a real fire/emergency situation, the director or designated person will inform each classroom teacher that the school will be closing. At this time any parents waiting to sign their child in will have to leave the premises with their child. All other parents or emergency contact persons will be notified by telephone of the situation. As with the sick child pick up policy, children must be picked up within 30 minutes to 1 hour of the telephone call.

Parents wishing to sign their child out of the program during a fire/emergency drill or real fire/emergency situation are expected to have patience with the employees as they are trying to maintain order during an often hectic and dangerous situation. If the school is in the midst of a fire/emergency drill, parents will be required to wait until the drill is completed and the teachers and children are returned to the building to sign their child out of the program. If the school is having a real fire/emergency situation, parents will be asked to wait until the director or designee has accounted for all employees and children and gives the employee permission to release children. Once again, it is important for parents and employees to work together, remain calm, and cooperate with the fire/emergency personnel and center administration during these important and critical situations.

Parents may review the complete Kingdom Kids Emergency Preparedness Plan posted in every classroom.

24.7 Alternative Safe Locations

Minimum Standards 746.501(24)

Should the administration of KKCDC or any emergency services personnel determine the building which houses the child care agency to be too dangerous to be occupied, the employees and children will be taken to an alternate location detailed in the KKCDC Emergency Preparedness Plan. Once the children are assembled here, the director will begin contacting parents or emergency contact persons for pick up. As stated before, children must be picked up within 30 minutes to 1 hour of the telephone call.

24.8 Incident/Accident Reports

Should your child be involved in an incident/accident during the course of the school day, the teacher will complete an Incident/Accident Report. The Incident/Accident Report will be provided to the parent by the classroom teacher or the front office personnel if the incident is extreme. In some cases, the front office will notify parents of incidents if we deem it to be a severe incident.

Parents and/or guardians are required to sign any incident/accident reports from the day at pick-up (or drop off if parent does not pick up). The classroom teacher will be able to briefly discuss the matter with you at pick-up. However, should you feel it necessary to have an in-depth discussion or meeting, it is most appropriate to schedule the meeting for a later date because the teacher is responsible for supervising the remaining children in the classroom. A telephone conference may be scheduled for later in the day or for the next day at nap/rest time if the parent(s) is unable to meet at the center during the course of the day.

24.9 Foods

Minimum Standards 746.501(10)

All age groups: For the safety of your child, parents are required to provide notification, in the form of a doctor's note, of any allergies (food or otherwise), with instruction for treatment should a child have an allergic reaction. Please refer to the Health and Safety Policies contained herein for further information.

Parents are required to provide written notification of any food/dietary restrictions in the form of a doctor's note (i.e. lactose intolerance, vegetarian diets, wheat free/gluten free diets)

KKCDC never uses food as a punishment. Children will never be denied participation in breakfast, lunch, or snack time for behavior reasons.

Birth through 17 months of age: KKCDC does not provide formula for the children enrolled in our programs. Parents must provide all formula and/or milk for their child.

Parents are required to complete a feeding schedule for their child on a monthly basis until the child is eating table food, or as the child's feeding requirements change. Teachers will complete a daily sheet for each child detailing for the parent what the child ate, when, and how much.

3-5 year and older classrooms:

KKCDC offers children a morning snack at approximately 8:15 a.m., a half-hour lunch between 11:00am -12:45pm and an afternoon snack between 2:00-3:00p.m. If children bring breakfast, they must arrive prior to 8:00 a.m. in order to eat before our daily routine begins.

All meals are family style, with the children sitting at tables, to promote good manners, eating habits and socialization skills. Teachers will encourage children to eat their main entrée first, followed by healthy snacks.

Kingdom Kids does not allow large candy bars, sodas, or candy treats such as Skittles, Starbursts or gum, as part of a child's lunch or snack. If you wish for these foods to be a part of your child's diet, please give them to your child at home.

We also prohibit any food item in glass containers (except baby food in the infant classrooms), as well as aluminum cans. These can be safety hazards for the children and teachers. We also ask that Ramen Noodles not be sent as these take too long to make and cool down.

Kingdom Kids will provide a morning and afternoon snack for all children starting in the yellow class (12 months) and water will be offered throughout the day. A list of the daily snacks available to the children will be posted on the parent boards on a monthly basis.

Breastfeeding

Minimum Standards 746.501(25)

Breastfeeding mothers are welcome to come to the center during the day to feed their child. Appropriate, private feeding locations will be made available. Please discuss your desire to come to the center to breastfeed your child with the classroom teacher and assistant director.

24.11 Firearms and Weapons

At no time is any person permitted to carry any type of firearm, ammunitions, and/or weapons on school property for any reason. Violation of this policy will result in immediate dismissal from the program.

24.12 Infant Sleep Safety

Minimum Standards 746.501(9)

KKCDC follows the Infant Sleep Safety Guidelines as listed in the Child Care Minimum Standards and as outlined by the Consumer Product Safety Commission. All infants will be placed on their backs to sleep. To avoid suffocation, nothing is allowed in the crib but the infant, including blankets and stuffed animals. Sleep positioning devices are prohibited unless instructed by the child's health care professional. An "Infant Sleep Exception" form must be completed by the health care professional. All cribs at KKCDC meet the CPSC safety guidelines.

Pacifiers are allowed, however straps that attached to the child's clothing and pacifiers with stuffed animals attached are prohibited.

24.13 Hearing and Vision Screening

Minimum Standards 746.501(12)

Hearing and Vision Screening for possible vision and hearing problems is required by the Special Senses and Communication Disorders Act, Texas Health & Safety Code, Chapter 36, for children who are 4-years old. Parents may bring in screening proof from their local pediatrician.

24.14 Water Activities

Minimum Standards 746.501(15)

Parents will be notified in advance of any water play activities. Splash/Sprinkler Play is offered at all locations during the summer months. For toddlers, parents are asked to bring in a swimsuit, swim diaper, water shoes and a towel on their child's assigned splash day. Older students will need a swimsuit / swim shorts, water shoes and a towel on their assigned splash day. Children wearing regular diapers will not be allowed to participate in Splash Day.

24.15 Animals

Minimum Standards 746.501(17)

From time to time, Smith Early Care and Education may have classroom pets that meet the requirements by Child Care Licensing. A notice to parents will be posted outside any classroom door when a pet is present.

24.16 Insect Repellant and Sunscreen

Minimum Standards 746.501(19)

KKCDC will not be allowed to apply sunscreen and/or bug repellant. However, we do encourage parents to apply before or at drop off. Parents are also welcome to stop by during the day to re apply, if needed.

24.17 Health + Accident Checks

Minimum Standards 746.501(27)

KKCDC employees will do a visual check of the children upon arrival each morning. If a teacher or director notices anything unusual they are required to point this out to the parent at that time. If your child has an accident overnight, please notify teacher and director when dropping off so that we can assist in watching the child for side effects. KKCDC teachers may complete a "Incident Report" to document these situations.

24.19 Gang-Free Zone

Minimum Standards 746.501(b)(2)

Under the Texas Penal Code, any area within 1000 feet of a licensed child care center is a gang-free zone, where criminal offenses related to organized criminal activity are subject to a harsher penalty.

24.20 Parking Lot Safety + No Cell Phone Zone

KKCDC is committed to providing a safe, healthy, and productive environment for all persons occupying our schools. Considering the significant risk posed by vehicle exhaust emissions, especially to children, we ask that vehicles in our parking lot avoid idling for any longer than 5 minutes. Vehicle exhaust is linked to increases in asthma, allergies, and heart and lung disease. Children are especially at risk because their lungs are still developing, and they inhale more air per pound of body weight than adults. We ask that vehicles are not left on. Please turn the ignition off before entering our facilities.

When entering and exiting school property, parents should drive slowly (and be cell-phone free) to avoid distractions as young children are present. We ask parents to be fully aware and focused while loading and unloading children from their vehicles.

KKCDC cannot be held liable for damages that occur in our parking lot. It is the responsibility of each individual to ensure that their vehicle is secure before entering the building and that no valuable property such as purses or brief cases are left in plain sight. Please understand that it is your personal responsibility to be proactive with your vehicle and personal belongings. Our primary focus remains with your children and their safety within our school.

24.21 Indoor and Outdoor Physical Activity

Minimum Standards 746.501(18)

Kingdom Kids strongly believes and supports the need for physical activity each day.

When children participate in physical activity every day, multiple health benefits accrue. Regular physical activity builds healthy bones and muscles, improves muscular strength and endurance, reduces the risk for developing chronic disease risk factors, improves self-esteem, and reduces stress and anxiety. Beyond these known health effects, physical activity may also have beneficial influences on academic performance. In addition, cognitive skills and motor skills appear to develop through a dynamic interaction. Research has shown that physical movement can affect the brain's physiology.

Infants will be given opportunities for physical activity, including supervised tummy time.

Toddler age children will participate a minimum of 60 minutes of moderate to vigorous active play each day.

Preschool and Pre-Kindergarten children will participate a minimum of 90 minutes of moderate to vigorous active play each day.

School age children who are in attendance for a full day will participate a minimum of 90 minutes of moderate to vigorous active play each day. School age children who are only in attendance after-school will participate a minimum of 30 minutes of moderate to vigorous active play each day.

Opportunities for active play may overlap with outdoor play when weather permits.

KKCDC will promote all children's active play every day. Children will have ample opportunity to do moderate to vigorous activities, such as running, climbing, dancing, skipping, and jumping, to the extent of their abilities.

All children will participate each day in:

- Two occasions of active play outdoors when weather permits.
- Two or more structured or teacher-led activities or games that promote movement over the course of the day.
- Continuous opportunities to develop and practice age-appropriate gross motor and movement skills.

Physical activity may take place in the classroom, on the playground or the student center gymnasium when weather permits.

When participating in physical activity, children's clothing should protect them from sun exposure and permit easy movement (not too loose and not too tight) that enables full participation in active play. Footwear should provide support for running and climbing. Examples of appropriate clothing/footwear include:

- Gym shoes or sturdy shoe equivalent
- Clothing for the weather, such as a lightweight, breathable jacket without any hood and neck strings.

Examples of inappropriate clothing/footwear include:

- Footwear that can come off while running or that provide insufficient support for climbing.
- Clothing that can catch on playground equipment, such as those with drawstrings or loops.

When weather conditions prohibit outdoor play, physical activities will occur in the classroom or the gymnasium during the scheduled outside time. Classroom teachers have activities planned in advance for "rainy days".

Cameras and Photographs Policy No. 26

KKCDC has closed circuit cameras in the, hallways, outside areas, and the front lobby area, that capture video. Cameras are for surveillance purposed only and recorded footage is not available for parents' view. Parents may not request to view previous footage from the Program Director. The privacy of the children is very important to us. For this reason, the cameras are not available over the internet.

26.1 Photographs

KKCDC believes in the benefit of using real life pictures in our educational program. Photos taken of the children will only be used in our program. If parents choose to take pictures of events held at our program, they may only photograph their child, unless written permission is given by the other parent. Please note: during certain parent events, such as Pre-K graduation, Christmas programs, etc, photographs may be taken. If you wish for your child to not be photographed, you may want to remove them from these events.

School Contact Information

Policy No. 27

Minimum Standards 746.501 (1)

Kingdom Kids Child Development Center

Daycare + Early Preschool Campus
306 NW 3rd street
Seminole, Texas 79360
(432) 758-2222 phone
Email: debi@kingdomkidscdc.org
Hours: 7:30am to 5:30pm Monday - Friday

TC Student Center

Prek, School-Age, After -School Campus
300 NW 3rd street
Seminole, Texas 79360
(432) 758-4044
Email: debi@kingdomkidscdc.org

Executive Director/Owner

Daphne Delay
(432) 758-3316
Email: daphne@thetc.com

Program Director

Debi Rodriguez
SC: (432) 758-4044 | KK: (432) 758-4044
Email: debi@kingdomkidscdc.org

Assistant Director / Early Preschool Dept

Charli Navarro
(432) 758-2222
Email: charli@kingdomkidscdc.org

Assistant Direct / Daycare Dept

Irma Geisbrecht
(432) 758-2222
Email: irma@kingdomkidscdc.org



Operational Policies Acknowledgement

I, _____, (Parent/Guardian Name) have been given a copy of the Kingdom Kids CDC Operational Policies, which includes the Provider's Guide to Parent's Rights. I have read the policies, and given the opportunity to ask questions regarding KKCDC's policies. I understand the policies and will agree to follow them. I understand that Kingdom Kids CDC has the right to suspend or terminate care at any time if the policies are not followed.

Child(ren)'s Name(s): _____

Parent / Guardian Name: _____

Signature: _____ Date: _____

We truly appreciate your decision to let us love and train your children.
Please let us know if there is anything we can do to better serve you and your family.